



Flame Aviation B.V.
Mees Toxopeusstraat 3a
2315 WD Leiden
The Netherlands

Attention to: Robin Pijnaker
Managing Director

Singapore, 1 March 2019

Dear Robin,

We remember the first introduction from Flame Aviation about next-generation fire trainers. You provided us with a very practical as well as sophisticated solution to enhance our fire training.

Although regulations in Singapore are very strict we managed as a team to get approval for the installation of the fire trainer.

Your installation team was very efficient and professional. In very short time the fire trainer was up and running.

During the entire process Flame Aviation has always been very responsive and cooperative. Also, after installation Flame Aviation has always been available for support.

We are happy with the cooperation and look forward to work together in the years to come!

Best regards,

SINGAPORE AIRLINES

A handwritten signature in blue ink, appearing to read 'Celine Kwah'.

Celine Kwah
Assistant Manager, Facilities and Training Admin.

